Provide Support

When the project ends and the maintenance agreement is made operational, there should be a baseline of ongoing support available for the project deliverables and project community, and the availability of such support should be clearly communicated to the community.

The ongoing support details will have been detailed in the maintenance agreement that was defined earlier in the DISSEMINATE phase. The types of support could be:

- A user workshop on how to implement the SDMX system for this domain
- An interactive webinar(s) between the project participants and implementors
- The implementation and usage guidelines created for the technical pilot
- The learning material available on SDMX.org and other sites

This phase is ongoing, though milestones could be when this information has been communicated to the SDMX community, and the agreed support such as workshops and seminars have taken place.