Workshop on Culture Evolution

11-13 September 2019
Geneva, Switzerland

INF 1
INF 2

Report of the Workshop

Outcomes of the discussions:
1. People strategy and its practical application
2. Complementary skills
3. Future World of Work

Opening

Opening speech by the Chair of the Workshop Andrew Mann, ABS

Work of the HLG-MOS and Modernisation Group on Developing Organisational Capability
Taeke Gjaltema, UNECE

Session 1: Mission and vision in shifting the organisational culture in NSO’s

Session Organizers: Andrew Mann, ABS and Stacey Money, Statistics Canada

   Presentation

2. When law leads culture: biases and opportunities. Angela Leonetti, Istat
   Presentation

3. The Office for National Statistics (UK) Culture Journey. Ashley Flaherty, ONS UK
   Presentation

4. Role of Chief Statistician in culture change. Hanung Pramusito and Sugeng Arianto, Statistics Indonesia
   Presentation

5. Implementing Leader-Led change at the Australian Bureau of Statistics (ABS) - embedding high performance, collaboration and customer focus. Andrew Mann, ABS
   Presentation

Special Session: Like Minds Advisory

Session Organizers: Todd Warner

Embedding cultural change at all levels
Todd Warner, Like Minds Advisory
Presentation

High Performance Behaviors in ABS- outcome of the work by Like Minds Advisory
Presentation

Session 2: Measuring culture

Session Organizers: Angela Leonetti, Istat

1. The Office for National Statistics (UK) Organisational Health Indicators. Ashley Flaherty, ONS UK
   Presentation

2. Questionnaire for self-assessment of internal control – as an example of good practice at the Regional Statistical Office in Katowice. Ewa Jendrzyz, Regional Statistical Office in Katowice, Poland
   Presentation

3. Measuring Culture Change at Statistics Canada. Stacey Money, Statistics Canada
   Presentation

Session 3: Drivers of organisational culture

Session Organizers: Marie Creedon and Eilish O’Sullivan, CSO Ireland

1. Unlocking our Potential. Culture through job design. Terry McCaul, Statistics New Zealand
   Presentation

2. Changing the culture of how we learn. Introducing reflective learning as central component of: SMART Start - Year One Programme. Marie Creedon and Eilish O’Sullivan, CSO Ireland
   Presentation

3. Drivers of the Culture Change Program in the Australian Bureau of Statistics: Making the most of a ‘fantastic failure’. Andrew Mann, ABS
   Presentation

Group work: People strategy and its practical application

Session Organizers: Marie Creedon and Eilish O’Sullivan, CSO Ireland
### Session 4: Implementing culture change

**Session Organizers:** Anna Borowska, Statistics Poland and Tine Pestaj, Statistical Office of Slovenia

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<td>Work Smart with Lean and Agile Principles: Lean and Agile adapt culture evolution. Martha Kevers, Statistics Netherlands</td>
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<td>Dealing with resistance to culture change: how to work on a failure. Antonio Ottaiano and Pietro Scalisi, Istat</td>
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<td>Corporate social responsibility as an element of building organizational culture in Statistics Poland. Anna Borowska, Statistics Poland</td>
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**Group work on Complementary skills**

**Session Organizers:** Marie Creedon and Eilish O'Sullivan, CSO Ireland

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### Group work: Future world of work

**Session Organizers:** Ashley Flaherty, ONS UK

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### Session 5: Monitoring and evaluation

**Session Organizers:** Fabrizio Rotundi, Istat

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<td>Measuring, monitoring and evaluating cultural change at the Australian Bureau of Statistics (ABS). Andrew Mann, ABS</td>
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<td>Promoting Organizational ethics to drive organizational improvements: ISTAT’s experience. Fabrizio Rotundi, Istat</td>
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<td>Building the High-Performance Culture. Terry McCaul, Statistics New Zealand</td>
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Human resources and more...

Link to Workshop's page on the UNECE website