1.2 Consult and confirm needs

This sub-process focuses on consulting with the internal and external stakeholders and confirming in detail the needs for the statistics. A good understanding of user needs is required so that the statistical organisation knows not only what it is expected to deliver, but also when, how and perhaps most importantly, why. For the second and subsequent iterations of this phase, the main focus will be on determining whether previously identified needs have changed. This detailed understanding of user needs is the critical part of this sub-process.

Quality Indicators:
- To what extent have stakeholders confirmed the detailed statistical needs (what, when, how and why) as documented by the NGO?
- To what extent does the data source satisfy information demand?

For details, see Quality Indicators for GSBPM (version 2.0)