8.3 Agree an action plan

References and Guidelines

GSM Objects

8.3 Agree an action plan
This sub-process brings together the necessary decision-making power to form and agree an action plan based on the evaluation report. It should also include consideration of a mechanism for monitoring the impact of those actions, which may, in turn, provide an input to evaluations of future iterations of the process.

Quality Indicators:
- Extent to which the action plan contains mechanisms for monitoring the impact of improvement actions

For details, see [Quality Indicators for GSIM (version 2.0)]

Capabilities (people / tools)

GSM Objects