3.4 Configure workflows

This sub-process configures the workflow systems and transformations used within the business processes, from data collection through to dissemination. In this sub-process, the workflow is configured based on the design created in sub-process 3.3 (Design production systems and workflows). This could include modifying a standardized workflow for a specific purpose, assembling the workflows for the different phases together (possibly with a workflow/business process management system) and configuring systems accordingly.

Quality indicators:
- Ratio of the number of sub-processes automated through an IT tool to the total number of sub-processes specified in 2.6
- Planned timeliness of all subsequent phases and sub-processes

For details, see Quality Indicators for OSEPM (version 2.0)