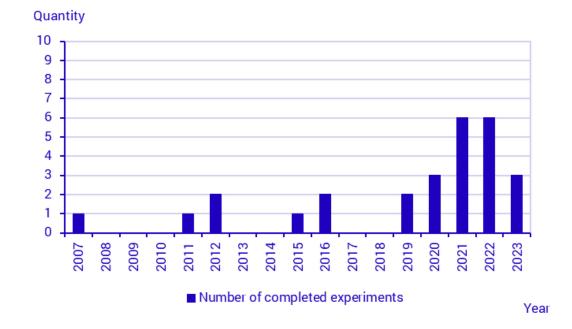


### Introduction

- Decreasing response rates
- Conducting experiments





## **Experiments**

- Shortened questionnaires
- Web-oriented contact approach
- Five send outs



## **Experiments - shortened questionnaires**

Health survey

Population: individuals in Sweden aged 16-84

Study interest

Population: high school students

	Health survey	Study interest
Original questionnaire		
Number of questions	103	30
Number of pages	13	10
Shortened questionnaire		
Number of questions	20	9
Number of pages	4	2



## **Experiments - shortened questionnaires**

### Result:

Significantly higher response rates in the experimental groups in both surveys.

	Health survey	Study interest
Original questionnaire	28,8 ± 0,7	38,8 ± 1,7
Shortened questionnaire	33,1 ± 2,3	44,4 ± 2,7



# **Experiments - web-oriented contact** approach

	Web intensive (WI)	Extra web intensive (EWI)	Super extra web intensive (SEWI)	Digital super extra web intensive (DSEWI)
Send out 1	Invitation with login to the web survey	Invitation with login to the web survey	Invitation with login to the web survey	Invitation with login to the web survey
Send out 2	Reminder including a paper questionnaire	Reminder	Reminder including information that you can contact Statistics Sweden to receive a paper questionnaire	Reminder including information that you can contact Statistics Sweden to receive a paper questionnaire
Send out 3	Reminder	Reminder including a paper questionnaire	Reminder including information that you can contact Statistics Sweden to receive a paper questionnaire	Reminder including information that you can contact Statistics Sweden to receive a paper questionnaire
Send out 4	Reminder including a paper questionnaire	Reminder	Reminder including information that you can contact Statistics Sweden to receive a paper questionnaire	Reminder including information that you can contact Statistics Sweden to receive a paper questionnaire



# **Experiments - web-oriented contact** approach

#### Result:

WI got the highest response rate, 44.3%.

The response rates in the three more web-oriented strategies were 42.7% (EWI), 38.9%(SEWI) and 40.5% (DSEWI).

	V	VI	ı	EWI		SEWI	D	SEWI
Total	44,3	± 0,5	42,7	± 1,4	38,9	± 1,4	40,5	± 1,4



## **Experiments – five send outs**

Children's use of media

Population: parents to children aged 5-8 years

Assistant nurses' work environment

Population: assistant nurses

	Children's use of media	Assistant nurses' work environment
Send out 1	Invitation with login to the web survey	Invitation with login to the web survey
Send out 2	Reminder	Reminder
Send out 3	Reminder including a paper questionnaire	Reminder including a paper questionnaire
Send out 4	Reminder	Reminder
Send out 5	Reminder including a paper questionnaire	Reminder



### **Experiments – five send outs**

### Result:

The response rates in the media survey differed by 3.8% and by 1.3% in the work environment survey.

	Children's use of media	Assistant nurses' work environment
After four send outs	23,7	24,8
After five send outs	27,5	26,1



### **Conclusions and further work**

- Carrying out experiments gives us a better awareness of how the response rate can be affected:
  - a shorter questionnaire had a positive effect on the response rate
  - no option to answer a paper questionnaire affects the response rate negatively
  - use of people's digital mailboxes had a positive effect on the response rate
  - an extra send out may give a slightly higher response rate
- More experiments to be analyzed or carried out in 2024:
  - shortened information letter in the first send out
  - no paper questionnaire offered for people aged 18-64
  - experiment with reward in terms of gift cards



