**UNECE High-level Group for the  
Modernisation of Official Statistics**

**Business Case for Decision making support**

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| This business case was prepared by Statistical office of Serbia, and is submitted to the HLG-MOS for their approval. |

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| **Type of Activity** | | | | |
|  | New project | |  | New activity |
|  | Extension of existing project | |  | Extension of existing activity |
| *Projects are undertaken by separate project teams. Projects are expected to produce a significant contribution to achieving the HLG-MOS vision* | | | *Activities are undertaken by Modernisation Groups. These activities produce smaller, more detailed outputs to help achieve the HLG-MOS vision* | |
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| **Purpose** | | | | |
| National statistical offices used to be considered as a simple data provider to the policymakers, government bodies and organizations. Resources from statistical organizations have been majorly used in the area of data collection, not, unfortunately, in data analysing.  The result of good statistical analysis has to be recognized as the most important value of national NSIs. Its staff is well trained, highly educated, with very comprehensive statistical background and skills. They have to be more involved in organizing and conducting processes related to the making decision support, to the policymakers, and to the legal entities and entrepreneurs that need results of the statistical production for their business plans, as well. From one side, providing the data decision making support service would be the step forward for the NSIs in sharing knowledge to the third parties, and from other side, it could help a lot to the policymakers and possible investors in making their strategic and business decision.  Nowadays, data consumers have too many possibilities to search for data. The market of data producers is in expansion. NSIs have to be a first address to which data consumers approach in a sense of getting required data. We have to earn that valuable position in the statistical data market. Our intention is to provide customers not only with simple data, but also with the help in making decisions in the sphere of defining government policy in making business decisions, such is a possible investment in some area. Decision making support will meet the variety of user needs, focusing on policymakers and investors. | | | | |
| **Description of the activity** | | | | |
| There are multiple factors that can influence how successful DMS could be, such as:   * Timing * Access to the information and/or knowledge related to a decision * Ability to understand the information, even when it’s complex * Ability to use the right lens when analyzing information * Having a general climate of trust   Our intention is to go step forward and make us fully capable to be a part of the decision making processes in the sense of supporting in the making decisions not just the policymakers, but the legal entities and entrepreneurs in their business decision as well. The phases that will be needed in producing this activity, will be:   * Defining strategy for decision making supportive driven statistical organization, in order to * Being proactive in predicting requests for statistical data * Quick responsive organization * Be trustworthy statistical authority * Establishing workgroups of experts from the SORS devoted to the statistical domains, providing decision making support center * Defining different models for decision making support (policymakers, legal entities and entrepeneurs, investors) * Gathering countries interested in developing decision making support center * Risk management issues   Work packages and outputs   * Recommendation for DMS in official statistics (example: recommendation for kind of DMS, level of DMS, level of proposed actions etc.) * Guidance on risk management * Defining different models for decision making support (policymakers, legal entities and individuals, investors) * Defining possible activities for decision making supportive driven statistical organizations * Case studies, examples for investors, examples for business, examples for citizens * Defining role of NSI in helping investors to have better overview of the subject field | | | | |
| **Alternatives considered** | | | | |
| The Statistical office of the Republic of Serbia strongly thinks that decision-making support, across the spectrum – individuals, businesses and government, is actually one of the core points of our business. According to the officials, SORS is obliged to produce the data and indicators, but not to make any deeper analytics and actively be involved in the decision making process. We want to be responsible, not only for producing indicators, but also for provoking debates in society, of course, on the ground of analysis of our indicators. We strongly believe that we have to make steps forward in becoming fully trusted statistical organization in providing descision making support for policymakers and possible investors. Otherwise, our skilful staff will be regarded just as resource for providing data, but not as data scientists, who can be a reliable partner in the decision making process.  Days when official statistics were only available source in allmost all area is no longer a case. New platforms and technologies have liberazed access to the world’s of data. If we dont do some adjustments in our work we wont keep up with inevitable changes and the official statistics will lose the leader positions as a data suplier. | | | | |
| **How does it relate to the HLG-MOS vision and other activities under the HLG-MOS?** | | | | |
| This is a world of data and it is changing so fast. The task for the NSIs is to be adaptive to the environmental changes and as the results of that, to the increasing stakeholder requests. One of the ways is to be organized to provide society with the data that will be the generator of its development. Through this project, we will gain the primacy on the market of the data, and doing it, we will, from one side, develop our resources, and from other, provide policymakers, legal entities and entrepreneurs with the needed data in order to, from their side, directly influence on society development. Our intention is to be equal part in the decision making process that will have an impact on society, from the level of policymakers and the businesses. This is all in the pace with HLG-MOS vision of influencing on NSIs to actively engage and be trusted data authority in societies. | | | | |
| **Proposed start and end dates** | | | | |
| **Start:** *January 2019* | | **End:** *December 2019* | | |