
-Using a mixed methods approach to ensure the best possible results-

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• Objective 1
  • Minimise the negative effect of COVID-19 on our business

• Objective 2
  • Ensure the health and well-being of our employees

• Objective 3
  • Minimise the spread of COVID-19 within the organisation
Frequent changes...

**February 18:** New contingency plan ready for Statistics Iceland

**February 28:** First COVID-19 case in Iceland confirmed

**March 6:** Alert level in Iceland raised to emergency phase

**March 6:** Emergency phase of SI’s contingency plan activated

**March 13:** Ban on gathering >100 people

**March 24:** Ban on gatherings >20 people

...call for quick responses
Different objectives – different approaches

<table>
<thead>
<tr>
<th>Objective 1</th>
<th>Objective 2</th>
<th>Objective 3</th>
</tr>
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**Objective 1**
- Decentralised approach
- Decisions made on division level
- Different solutions for each division
- Allowed managers to be flexible in their responses
- COM* team a forum for providing information and sharing ideas

**Objective 2**
- Centralised approach
- Decisions made on a higher level (COM team)
- Important to provide uniform information
- Insured transparency on all measures taken
- Decisions made in the COM team

**Objective 3**
- Centralised approach
- Decisions made on a higher level (COM team)
- Important to coordinate responses
- Allowed for a clear procedure with predetermined roles
- Decisions made in the COM team

*COM: Central operations management*
Results - publications

Publications - January to July 2019 and 2020

Submitted on Time

- 2019
- 2020

- Publications
- Updates
- Working papers and analytical reports

2. quarter 2019: 78% (Publications), 71% (Updates), 66% (Working papers and analytical reports)
2. quarter 2020: 82% (Publications), 90% (Updates), 100% (Working papers and analytical reports)
Results – data collection

• Data collection successful for all projects

• Higher response rates in the labour market survey than 2019
Results – employee survey

• Working from home went well/ very well

• Working from home did not negatively affect time spent on projects

• Vast majority was happy with information flow during the period
Thank you