## Staff satisfaction survey

### A General satisfaction

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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<tbody>
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</table>

1. Altogether I am satisfied at the bureau/office

### B Satisfaction with the workplace

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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<tbody>
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</table>

1. Altogether I am satisfied with the conditions of employment
2. I have sufficient work space in my office
3. The furniture in my office is adequate
4. My computer functions are adequate for my duties
5. I am satisfied with the cleaning of my office space
6. I am satisfied with the cleaning of the toilets in my building
7. There are sufficient facilities for meetings in my building
8. The cafeteria food is adequate

### C Reactions on the previous Staff satisfaction survey

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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</table>

1. In my division we were well informed about the results of the previous Staff satisfaction survey
1.1 At this time, I have not worked in the office yet
2. On the basis of the results of the previous Staff satisfaction survey, adequate measures were implemented in my workspace
2.2 At this time, I have not worked in the office yet

### D Satisfaction with the work and the content of work

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<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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</table>

1. Altogether I am satisfied with my work
2. I know which efforts are expected from me and my work
3. I am able to use my capabilities and experiences in my job
4. I like my work
5. I think my work is important
6. I have too much work to do
7. I have not enough work to do
8. I feel charged by extra-task which are given to me
9. My work makes me sick
10. The salary is adequate for my job
11. My work has enough variation
12. I want to switch to another field of activity within my organisation

### E Information and goals

<table>
<thead>
<tr>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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</table>

1. Altogether I am satisfied with the possibilities of obtaining informations
2. I can easily get all the information I need for my work
3. The Intranet offers me most of the information I need to know
4. I am able to identify with the overall concept
4.1. I can not evaluate that because I do not know the
## Overall Concept

### F Qualifications and possibilities for development

<table>
<thead>
<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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</thead>
<tbody>
<tr>
<td>1. Altogether I am satisfied with the possibilities for development</td>
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<tr>
<td>2. My knowledge is adequate for my current tasks/ My qualifications are sufficient for my work</td>
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<td>3. I feel underchallenge in my job</td>
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<td>4. I feel overchallenged in my job</td>
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<td>5. In my job I have the possibility to improve myself professionally/ I have enough possibilities to improve my qualifications</td>
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<td>6. For my further education the office offers an adequate programme/ The Office training program offers sufficient possibilities</td>
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<td>7. My own goals of further education correspond with the goals of my executive</td>
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<tr>
<td>8. I feel unprivileged in my job for my part-time employment</td>
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<tr>
<td>8.1 That is not true because I work full time</td>
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<tr>
<td>9. I feel unprivileged in my job for gender reasons</td>
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<tr>
<td>10. I feel unprivileged in my job for other reasons (reasons for discrimination are e.g. ethnical background/ ethnic group, religion/ ideology, age, disability, sexual identity)</td>
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### G Teamwork / Cooperation in division, group, department, work space

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<tr>
<th>Statement</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don't know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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<tbody>
<tr>
<td>1. Altogether I am satisfied with the teamwork</td>
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<tr>
<td>2. All my colleagues try to do a good job</td>
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<td>3. In my unit we act in concert</td>
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<td>4. All colleagues in my unit are working dedicated and effectively</td>
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<td>5. In my unit we deal with criticism businesslike and adequately</td>
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<td>6. I like working with my direct/ immediate colleagues</td>
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<td>7. In my unit we are helping each other, beyond department limits</td>
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<td>7.1. I can not evaluate that</td>
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<td>8. I am sexually harrassed at work</td>
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<td>9. I am bullied by colleagues</td>
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<td>10. The teamwork between different groups of my department is working smoothly</td>
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<td>10.1. I can not evaluate that</td>
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<td>11. My group is getting support from others groups to reach its own goals</td>
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<tr>
<td>11.1 I can not evaluate that</td>
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<td>12. The comprehensive work between departments is working businesslike and constructive</td>
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<td>12.1. I can not evaluate that</td>
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<tr>
<td>H Relations with the management</td>
<td>Strongly agree</td>
<td>Agree</td>
<td>Don’t know</td>
<td>Disagree</td>
<td>Strongly disagree</td>
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<tr>
<td>1. Altogether I am satisfied with the work of my line manager</td>
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<td>2. My line manager is taking the annual personnel talk seriously and is well prepared</td>
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<td>3. My supervisor gives me regular feedback on how I am doing my job</td>
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<td>4. My line manager shows appropriate appreciation for good work/ I get recognition for my work</td>
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<td>5. My supervisor gives me useful directions on how to perform better</td>
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<td>6. My line manager involves our opinion in decisions concerning our work field</td>
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<td>7. My supervisor keeps his/her word</td>
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<td>8. My supervisor listens to suggestions made by me and my colleagues</td>
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<td>9. My line manager pleads for the development of my field of work</td>
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<tr>
<td>10. My line manager supports me in reaching my goals</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<td>11. My line manager supports my professional career/ development</td>
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<table>
<thead>
<tr>
<th>I The Statistical Office as employer</th>
<th>Strongly agree</th>
<th>Agree</th>
<th>Don’t know</th>
<th>Disagree</th>
<th>Strongly disagree</th>
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</thead>
<tbody>
<tr>
<td>1. I am happy with the working atmosphere in our office</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<td>2. I am satisfied with the working time</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>3. I feel well informed about changes in our office</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<td>4. The interests of the employees are respected in our office</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>5. I have confidence in the decisions of the leadership</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>6. Who works a lot has the best opportunities on professional advancement</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>7. The office cares about staff health</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>8. I am proud to work at the office</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>9. I am thinking of leaving the office within the next 12 months</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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<tr>
<td>10. If I were looking for a job today, I would apply for a job at this office</td>
<td>☐ ☐ ☐ ☐ ☐ ☐</td>
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| J Do you have any proposals/ suggestions on the Staff satisfaction survey? | ☐ ☐ ☐ ☐ ☐ ☐ |       |            |          |                  |

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