UNECE HLG-MOS
Korea
Modernisation & Structures
Ireland's Experience
Reflection

- Presentation - excellent opportunity to look back at the CSO’s modernisation journey
- Role participation in HLG MOS played
- Some additional resources allocated but largely assigned to meeting growing demands
Context

- Strategy drives structure – CSO history, implementation
- “Don’t embed change in business as usual”
  
  *Trevor Sutton, ABS*

- Need dedicated teams to support the business to implement the strategic initiatives
- Also need good governance
- Governance – timing key – maturity of organisation
CSO 2020 - A long term vision

• Focus on customers, what we do, and how we do it
• Increased demand - EU and National users
• Range, depth and complexity of requests
• Changing society – technologies, data sources, challenges
• Formal and informal scrutiny - increased greatly
• Data deluge - creates expectations
• Goal - positive sustainable change – takes time
CSO 2020 - Influences

• UNECE HLG – MOS

• GSBPM and GAMSO

• Legislative shift at EU level – Enhanced coordination role
Values and 2020 Vision

Our values
- Statistical professionalism
- Independence and integrity
- Value for money
- Respect for statistical confidentiality
- Excellent service to our customers
- Respect for our data providers

Transforming how we work
- Trusted advisor
- Accessible and impartial
- Highly influential
- Access for research

Skilled, competent staff working to their full potential
The most reliable, appropriate, and integrated IT systems
A quality management framework to set, maintain and improve standards
Streamlined, standardised, documented and robust processes
Modernisation structures

• New Statistical Coordination Directorate
• Outcomes analysis for policy and Open Data
• Transformation & Performance
• Data Governance & Legal Services
• Quality Management, Support & Assurance
• Communications & Dissemination
Evolution in thinking -2016

• World changing faster than us!
• Globalisation
• Post Truth Environment
• US Elections
• Twitter Social Media news cycle
  ❖ Speed of news cycle
  ❖ Citizens getting information from non traditional sources
  ❖ The declining role of the traditional press
• Brexit
How we are changing

• How do we remain relevant
  ❖ Citizen focussed outputs
  ❖ Bespoke outputs for policy makers

• Supplement traditional “stove pipe” releases with more “indicator reports” and “horizontal outputs”

• National Data Infrastructure – use of unique identifiers for people, businesses and address points

• Secondary data sources and producing blended outputs
How we are changing cont’d

• Post truth society – communicate value of Off. Stats
• Citizen to become our defenders if necessary
• More digestible information/Infographics etc.
• Improved governance to support early failure!!
• Partnerships
• Agility & Adaptability
• Appropriate level for GSBPM implementation?
Summary

• No perfect structure

• Support business through dedicated structures to deliver change

• Recognise external drivers always evolving which may require our structures to evolve

• Recognise the new challenges – competitors, instant news, instant commentary etc. – and prepare